







Authorized Service Provider

Your #1 Local Source for All Things APPLE !! APPLE CARE + REPAIR CENTER

# **APPLE & WINDOWS**

SALES

SERVICE

**Annual Winner** BEST COMPUTER SERVICE In Area

# Hours:

Monday - Friday Saturday Sunday

9:00 AM - 6:00 PM 10:00 AM - 5:00 PM CLOSED

# June 2025 NEWSLETTER

Your Locally Owned Apple Authorized Service Centers Apple: Service & Sales | Windows: Service & Sales Williamsburg - Yorktown



**Father's Day is the holiday honoring Fathers** and Fatherhood, an inclusive role that extends beyond biological ties. It encompasses men who nurture and guide children. **Father's Day, Sunday, June 15th**.



**JUNETEENTH**, short for **"June Nineteenth**. "The holiday commemorates the emancipation of enslaved people in Texas and the United States. **Celebrated on June 19th each year**.



On the 4th of July, Americans will have celebrated American INDEPENDENCE DAY as Americans for 248 Years. People in the United States commemorate the adoption of the Declaration of Independence on July 4, 1776. The Declaration states that the 13 American Colonies are free and independent of Great Britain.

Americans Celebrate our nation's founding each year on the 4th of July and we should take time to reflect on the principles of liberty and self-governance enshrined in the Declaration. Remember to show how glad we are!

Computer Concepts will be CLOSED on July 4, Independence Day, to share the day with friends and family.



**Summer Solstice 2025 will fall on Friday, June 20** The Summer Solstice is associated with themes of renewal, fertility, and abundance. It represents the peak of the Sun's power and energy, resulting in the Sun appearing at its highest point in the sky.



Thousands of Students Graduate in May and June. Colleges and universities in the United States typically conduct their graduation ceremonies from mid-May to early June.

Most high schools in the United States graduate their students in May or June. This is typically the time when the school year ends and the academic calendar concludes. For example, <u>WJCC Schools</u> in Williamsburg, VA, will be recognizing the Class of 2025 on June 7, 2025.



When school is out, students have more free time to engage in leisure time activities and summer learning programs. They will surely spend time with friends and family, take vacations, join various summer programs, or just have fun with their friends.



Happy Spring!

We've had a lot of rain, but we're finally having more warm sunny days and blooming flowers. In celebration of Spring, Computer Concepts stores are bringing back our popular Spring tech Cleaning Promotion from last year at the same price of \$89.99.

Something as simple as turning off your computer and blowing the dust out could provide continued functionality. It could extend the life of your computer. Don't forget to backup your computer data. You'll be glad you did!

# COMPUTER CONCEPTS WON COASTAL VIRGINIA MAGAZINE'S BEST OF AWARD

Best Information Technology Company, 2025



### COMPUTER CONCEPTS WON GOLD IN "VIRGINIA MEDIA'S BEST OF COMPETITION" FOR THE COMPUTER SERVICE CATEGORY IN 2024

### WE'RE COMPETING AGAIN IN 2025!



Computer Concepts Williamsburg Virginia Gazette's Campaign



Computer Concepts Yorktown Daily Press Campaign

Voting Will Begin @ 8:00 AM June 1 and Will continue through June 25, 2025 You cannot Vote for us until 8:00 AM! To Vote, Go To: Virginiamedia.com/Bestof/

- Select: You can select one or both "Williamsburg" and "Yorktown, Gloucester, Poquoson" if that works for you!
- Select: "Services & Education"
- Select: " Computer Service"
- Vote For " Computer Concepts"

A Special Thank You to all of you who took the time to vote for us.

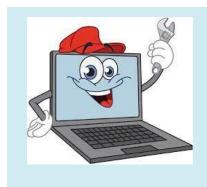
COMPUTER CONCEPTS IS AN APPLE AUTHORIZED SERVICE CENTER Providing Continuing Superior Support For Your Apple Purchases and Service Needs!

#### **DID YOU KNOW?**

The two Computer Concepts stores in Yorktown and Williamsburg, and the Virginia Beach Apple Store are the only Authorized Apple Service Providers in the entire 757 Tidewater Area!



Computer Concepts stores in Yorktown and Williamsburg accept Apple Care Warranty Repairs!



COMPUTER CONCEPTS COMPUTER TECH ADVICE IS TOP NOTCH!



Computer Concepts Your Local IT Services and Support Company Put Apple Technology to Work for Your Business We are A Member of the Apple Consultants Network!

The Apple Consultants Network features independent professional service providers and technology consulting firms that specialize in Apple and third-party solutions. Certified for Apple technologies, our members deliver on-site technology services and support to home users and businesses of all sizes.



The Personal Property Tax in Virginia is due on June 25th and December 5th. When a tax due date falls on a weekend, it automatically extends to the next business day. Virginia Property Taxes are used primarily to fund local amenities and services such as public schools, road maintenance, public safety, and municipal infrastructure.

The Virginia Personal Property Tax Rate is 3.96% of the assessed value for each calendar year.



# **APPLE PRODUCTS**

Computer Concepts has a solid inventory of new and refurbished Apple iPads, Mac Airbooks, Desktops, Phones and Apple accessories. See what's new with the Apple product line below.

### The new iPhone 16E



The new <u>iPhone 16E</u> replaced the iPhone SE and iPhone 14 inch in February 2025. The iPhone 16e is Apple's new entry-level \$599 iPhone with an A18 chip.

#### Apple Intelligence is included to support the iPhone A18 chip.

**Current Specs** 

- iPhone 16E has Face ID instead of Touch ID
- USB-C
- a 6.1-inch display camera
- Apple C1 modem chip
- A18 chip
- Apple Intelligence



#### MacBook Air

Apple's lowest-cost notebook starts at \$999 and is available in 13-inch and 15-inch sizes. In March March 2025 Apple launched updated 13-inch and 15-inch models equipped with Apple's M4 chip.

The MacBook Air is Apple's most popular computer and it is the best machine for most people.

#### **Current Specs**

- 13.6" or 15.3" screen size
- 2560 x 1664 (13-inch) or 2880 x 1864 (15-inch) Liquid Retina display with True Tone
- 2560 x 1664 (13-inch) or 2880 x 1864 (15-inch) Liquid Retina display with True Tone
- Up to 32 GB RAM
- Up to 2 TB SSD
- Touch ID
- Thunderbolt/USB-C
- Four colors including the new Sky Blue

#### • 13.6-inch:

Starting at \$999 with 10-core CPU, 8-core GPU, 16 GB memory & 256 GB storage

#### • 15.3-inch:

Starting at \$1,199 with 10-core CPU, 10-core GPU, 16 GB memory & 256 GB storage

• Starting at \$999 with 10-core CPU, 8-core GPU, 16 GB memory & 256 GB storage.



### Mac Studio

Apple's newest pro Mac desktop, priced starting at \$1,999. The Mac Studio is a prooriented desktop Mac that's a hybrid between a Mac mini and a Mac Pro. Equipped with an M4 Max or M3 Ultra chip and tons of ports.

The Mac Studio is one of Apple's most powerful custom Apple silicon-based Macs, offering extreme performance and a wide range of ports in a compact, desktop form factor.

- M4 Max/M3 Ultra chips
- Up to 32-core CPU, up to 80-core GPU
- \$1,999 starting price
- Up to 512GB Unified Memory
- Up to 16TB SSD
- Up to 6 Thunderbolt 5 ports

Apple designed the Mac Studio to provide impressive performance, connectivity, and functionality in a more affordable and compact form than the Mac Pro. Apple refreshed the Mac Studio in March 2025, adding faster chips and Thunderbolt 5, but keeping the design and other specs the same.



### iPad

Apple's 11-inch iPad with Apple Pencil and Magic Keyboard Folio support, starting at \$349. The "iPad" is Apple's low-priced mainstream iPad, updated in March 2025 with the A16 chip and higher storage tiers of 128, 256, and 512GB.

### 11th-Gen iPad

- A16 chip
- 11-inch display
- \$349 starting price tag
- 128, 256, and 512GB capacities
- Apple Pencil support
- 12-megapixel Ultra Wide front camera with Center Stage
- 12-megapixel rear camera
- Touch ID

The <u>iPad min</u>i starts at \$499 and has a faster A17 Pro chip. On the other hand, for an iPad with better specifications, there is the \$599 <u>iPad Air</u>, which offers a faster M3 chip. The iPad 11 does not support Apple Intelligence.



## iPad Air and iPad A16

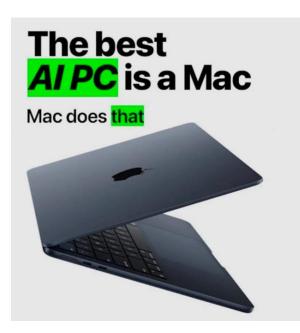
<u>iPad Air and iPad A16 launched on March 4. MacBook Air M4 and M4 Max Mac Studio</u> was presented on March 5.

Apple's iPad Air is the middle-tier iPad starting at \$599 in 11-inch and 13-inch size options. Apple's 2025 iPad Air features 11-inch and 13-inch display options, M3 chip, Touch ID power button, and optional 5G connectivity.

- 11-inch or 13-inch Liquid Retina display
- True Tone and Wide color
- M3 chip
- Optional 5G connectivity
- Landscape 12-megapixel front camera w/ Center Stage
- Touch ID in the power button
- Blue, Purple, Starlight, and Space Gray color options
- New Magic Keyboard accessory
- Starts at \$599 for 11-inch and \$799 for 13-inch

Our tech team is excited about Apple's recent product introduction! The all-new iMac, Mac mini, and MacBook Pro are supercharged by the next generation of Apple silicon and built for Apple Intelligence. Apple products, by design, are easy for businesses to integrate and scale in their organization. The Computer Concepts team works to reduce the friction that can be part of the deployment process. This means new devices arrive in the hands of users more quickly. Our Tech team understands the importance of helping prepare our customer's organization for deploying and managing Apple devices.

# MAC IS ENGINEERED FOR WHAT'S NEXT! ARE YOU READY?



An all-new Mac lineup has graced the market. Are you diving into the sea of opportunity? The first quarter of AI-capable PC shipments grew 49% over Q2 and are expected to become the majority in just a few years. Today, every Mac is AI-capable including the most affordable base models.



# Apple unveils the new iMac with M4, supercharged by Apple Intelligence and available in fresh colors

The world's best all-in-one desktop features even more performance, a nano-texture display option, a 12MP Center Stage camera, and Thunderbolt 4 connectivity — all in a strikingly thin design

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New

# Mac mini

M4 or M4 Pro chip





### WINDOWS NEWS

Microsoft will end support of Windows 10 on October 14, 2025.

Microsoft released Windows 11 on October 5, 2021.

For current Windows 10 users, there are minimum system requirements for installing Windows 11 on a Windows 10 computer. If your computer and other necessary equipment can't meet minimum Windows 11 requirements, you may not be able to install Windows 11. If this happens, consider purchasing a new or lightly used Windows 11 computer.

If you are unsure whether your PC meets these new requirements, contact our Williamsburg or Yorktown store to talk with one of our knowledgeable technicians.

# **ATTENTION BUSINESS OWNERS!**

FIND OUT MORE ABOUT COMPUTER CONCEPT'S MANAGED SERVICES PROVIDER PROGRAM Every business or organization prioritizes the effectiveness of its operations. However, not every business has the resources to maintain its functionality. Many small businesses typically fall behind a larger company with newer equipment and technology.

A Managed Service Provider will help your company stay in the race to keep up with the bigger companies. The Managed Service Provider (MSP) is an outsourced company contracted to remotely manage or deliver IT services such as networks, application infrastructure, or security management to a client company or organization. By assuming full responsibility for those services, an MSP determines proactively what technologies and services are needed to fulfill the client's operational and security needs including periodic security compliance certifications.

Besides offering cyber solutions to detect vulnerabilities and threats, an MSP also provides the resources to stop threats before they become detrimental to the organization. An MSP also provides proactive cloud hosting, virtualization, and backups.

Computer Concepts will provide a full MSP or tailored MSP services to assist with your Apple and Cyber Security needs.

Computer Concepts Managed Services Program will Include the following four apps: Addigy, SECURITY COMPLIANCE, BackBlaze, and Watchman Monitoring



### ADDIGY

Businesses are becoming more dependent on technology requirements that ensure their critical automation network is current and fully functional. For businesses utilizing an Apple-based network, managing iOS and macOS devices can be a daunting task.

Apple continues to make periodic updates to each of its Operating Systems. Addigy can remotely schedule and deploy these system updates to your macOS, iOS, iPadOS, and tvOS devices keeping them up-to-date and fully functional.

Addigy remotely monitors your Apple products for security problems, device performance issues, and anything that might reduce end users' productivity. As the use of Apple Devices becomes more common in homes and workplaces the risk of cyber threats continues to rise. Addigy can keep your data and devices safe.

As an Addigy partner, Computer Concepts can remotely manage security services for your network to help improve your digital operations.

## SECURITY COMPLIANCE



THE FTC SAFEGUARDS RULE IS DESIGNED TO ENSURE THAT COVERED ENTITIES MAINTAIN SAFEGUARDS TO PROTECT THE SECURITY OF SENSITIVE CUSTOMER INFORMATION.

Any company that receives, maintains, processes, or has access to a client's customer information is required to have "appropriate safeguards" in place to protect them. Covered entities are directed to ask service providers about their information security program, annual risk assessments, and associated data security safeguards in place.

Documenting these answers and whether these safeguards are subjected to testing and continuous systems monitoring is required.

All Companies Must Be Compliant By 2025! This Service can be provided by Computer Concepts



World's Easiest Cloud Backup Backup Your MAC or PC

Get Peace of Mind when your files are backed up securely to a Cloud Backup.

**Unlimited Storage/Computer Subscription** 

**Provides Access Anywhere** 

Access Files anywhere through the Web, IOS, or Android. Wherever you are, your Files will always be with you.



Peace of Mind is what every computer owner wishes for. Watchman monitors the overall health of your computer including the system, its hard drive, backups, malware, and other components. Watchman does not allow access to your personal data. Computer Concepts will be offering the WATCHMAN service in our Managed Services Program.

### COMPUTER CONCEPTS WEBSITE HAS BEEN UPDATED WITH NEW FEATURES! SEE THEM ALL ONLINE AT "MYCOMPUTERCONCEPTS.COM"



### **COMPUTER CONCEPTS WEBSITE**

Our website has the new "2025 Apple Catalog" that features the new Apple Products shown below. Simply scroll down our Website to the current Apple Products Catalog section. Then "Click" on the product you are interested in. Your information page will open automatically for you to view.

# 2025 COMPUTER CONCEPTS APPLE PRODUCTS CATALOG



## **ACIMA Leasing Services**

COMPUTER CONCEPTS has teamed with ACIMA Leasing Services to allow Time payments on your purchases. You may Text ACIMA directly.



WILLIAMSBURG



YORKTOWN

# GIVE YOUR FAMILY & FRIENDS COMPUTER CONCEPTS GIFT CARDS! EVERYBODY LOVES TO RECEIVE A GIFT CARD!



Computer Concepts Gift Cards are available in each of our stores and redeemable at each of our store locations.

Our cards are the perfect choice for Anniversaries, Birthdays, Holidays, Graduations, and other occasions when you're just not sure what to give.

### GAMERS



All Gamers want the best experience they can get out of their systems. They are always searching for new ways to improve their gaming experience and their competitive edge. Don't hesitate to ask us how to build up your Gaming skills and make your Gaming Experience even better.

# RECYCLE YOUR OUTDATED "IT" HARDWARE Help Save The Environment For Free

Anytime is the right time to clean, service, or replace your current computer hardware.

Wondering what to do with your old IT, "Information Technology," equipment? Many IT products have Hazardous Waste that must be processed by a registered Hazardous Waste professional to make discarded items safe!

Computer Concepts accepts broken and too-old computer products dropped off at our stores for free. Our Recycler company picks up those broken products and renders the hazardous materials safe for the environment.

Computer Concepts does not charge for damaged, and inoperable equipment dropped off at our stores for recycling.

### **TIME WITH A TECH**



Computer Concepts has implemented a "Time With A Tech" service in each of its stores. This service will allow you to meet with one of our technicians to have your computer questions answered and technical issues solved in a One-On-One session. One of our classrooms is shown.

Time With A Tech is available in 15-minute Increments. Each increment or portion thereof costs \$25; however, the minimum charge for one of these sessions is \$50. Valued Customer Cardholders may use the \$25 credit as authorized by their card.

### **GET A 10% DISCOUNT ON SERVICE**



Computer Concepts gives a 10% discount on computer services to Seniors, Military Members, First Responders, and Teachers to honor their service to our country.

We also offer a 10% discount on computer services for all our current students.

DON'T FORGET TO ASK FOR YOUR DISCOUNT!

# COMPUTER CONCEPTS IS AUTHORIZED TO SELL AND REPAIR APPLE COMPUTERS AND OTHER APPLE PRODUCTS

Since 2008, Computer Concepts has continued to establish itself as a quicker and more personalized alternative to the Apple Store.

Computer Concepts is the Only Apple Authorized Reseller and Service Provider in Hampton Roads.

Computer Concepts provides the industry's highest quality parts, customer experience, sales, and repair.

We offer service on your Apple devices, covered under Apple Care.

Our techs also repair Out-of-Warranty Apple computers and tech gear.

A VERY IMPORTANT NOTICE!

There are stores in our area that advertise they repair Apple products. However, they might not be using Authorized Apple Repair Parts and Procedures.

Using Non-Apple repair parts can cause problems in Apple computers and could even void your computer's warranty.

Please contact Apple.Inc if you think a local company is using non-Apple repair parts to repair an Apple device of yours or someone you know.

Computer Concepts technicians also repair Windows PC Computers and Chromebooks

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https://www.mycomputerconcepts.com

