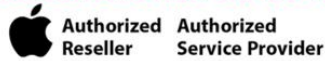


COMPUTER concepts

Hampton Roads Only Locally Owned Apple
Authorized Sales and Service Stores



Hours:

Monday – Friday	9:00 AM – 6 :00 PM
Saturday	10:00 AM – 5:00 PM
Sunday	Closed

February 2025 NEWSLETTER

Your Locally Owned Apple Authorized Service Centers
Apple: Service & Sales - Windows: Service & Sales - Williamsburg - Yorktown

Valentines & Presidents' Day

Valentine's Day is February 14th Every Year





Monday, February 17, 2025 is Presidents' Day

Computer Concepts' mission is to provide efficiency, insight, and expertise to help you meet evolving technology requirements.

Contact the Computer Concepts Apple team in our Williamsburg or Yorktown stores for help with all your Apple devices and software.

Computer Concepts Won Coastal Virginia Magazine's GOLD Award for Best Information Technology Company, 2024



**COMPUTER CONCEPTS WON GOLD IN "VIRGINIA MEDIA'S BEST OF COMPETITION"
FOR THE COMPUTER SERVICE CATEGORY 2024**



**Computer Concepts - Williamsburg
Virginia Gazette's Campaign**



**Computer Concepts – Yorktown
Daily Press Campaign**

**A Special Thank You to All Who Supported OUR WINS In the Virginia Best and Best of
Contests In 2024**

We Appreciate Your Continued Support In 2025

**COMPUTER CONCEPTS IS AN APPLE AUTHORIZED SERVICE CENTER!
Providing Continuing Superior Support For Your Apple Purchases and Service Needs!**

Did you know that the two Computer Concepts stores, and the Virginia Beach Apple Store are the Only Authorized Apple Service Providers in the entire 757 Tidewater Area!



**Computer Concepts Stores in Yorktown and
Williamsburg Accept Apple Care Warranty
Repairs!**



COMPUTER CONCEPTS COMPUTER TECH ADVICE IS TOP NOTCH!



TAX FILING SEASON BEGINS JAN 27, 2025 TAX DAY FALLS ON TUESDAY, APRIL 15, 2025!

Tax Day is the Deadline to File Form 4868 and request an extension. This form must be filed on or before the original due date of your tax return. If you miss the April 15 deadline, the IRS will consider your return late and you may face penalties and interest.

Missing the Tax Deadline can present serious consequences including penalties and interest. The Deadline to receive W-2 and 1099 forms is Jan. 31, 2025.

There are no IRS-issued guidelines or allowances that will let you skip filing taxes for a year. The Personal Property Tax in Virginia is due two times a year, on June 25th and December 5th. When a tax due date falls on a weekend, it automatically extends to the next business day.

Virginia Property Taxes are used primarily to fund local amenities and services such as public schools, road maintenance, public safety, and municipal infrastructure.

In Virginia, the Personal Property Tax Rate is 3.96% of the assessed value for each calendar year.

Don't wait to start preparing for the 2025 Tax Season. "Now" is a good time to start developing your plan for preparing your 2024 Taxes. Save money by preparing your own 2024 tax forms.

If your plan includes the use of a computer, it would be a good time to have your Computer Checked and Serviced by the Tech Team at Computer Concepts.

Remember, the average Hard Drive has a life expectancy of only 3 to 5 years. Computer Concepts can help you with any computer issues you might have. Call for information or drop by one of our stores to talk with one of our Techs for more help.



Our tech team is excited about Apple's recent product introduction! The all-new iMac, Mac mini, and MacBook Pro are supercharged by the next generation of Apple silicon and built for Apple Intelligence. Apple products, by design, are easy for businesses to integrate and scale in their organization.

The Computer Concepts team works to reduce the friction that can be part of the deployment process. This means new devices arrive in the hands of users more quickly. Our Tech team understands the importance of helping prepare our customer's organization for deploying and managing Apple devices.

MAC IS ENGINEERED FOR WHAT'S NEXT!

ARE YOU READY?

The best **AI PC** is a Mac

Mac does **that**



An all-new Mac lineup has graced the market. Are you diving into the sea of opportunity? Last quarter, AI-capable PC shipments grew 49% over Q2 and are expected to become the majority in just a few years.

Today, every Mac is AI-capable including the most affordable base models.



Gift magic.

Apple unveils the new iMac with M4, supercharged by Apple Intelligence and available in fresh colors

The world's best all-in-one desktop features even more performance, a nano-texture display option, a 12MP Center Stage camera, and Thunderbolt 4 connectivity — all in a strikingly thin design



Mac mini

Size down. Power up.

Available starting 11.8



New MacBook Pro M4



WINDOWS NEWS

Microsoft will end support of Windows 10 on October 14, 2025.

Microsoft released Windows 11 on October 5, 2021.

For current Windows 10 users, there are minimum system requirements for installing Windows 11 on a Windows 10 computer. If your computer and other necessary equipment can't meet minimum Windows 11 requirements, you may not be able to install Windows 11. If this happens, consider purchasing a new or lightly used Windows 11 computer.

If you are unsure whether your PC meets these new requirements, contact our Williamsburg or Yorktown store to talk with one of our top computer Techs.

ATTENTION BUSINESS OWNERS!

**COMPUTER CONCEPTS MANAGED SERVICES PROVIDER
PROGRAM WILL BE AVAILABLE VERY SOON**

Managed Service Provider

Every business or organization prioritizes the effectiveness of its operations. However, not every business has the resources to maintain its functionality. Many small businesses typically fall behind a larger company with newer equipment and technology.

A Managed Service Provider will help you stay in the race to keep up with the bigger companies. The Managed Service Provider (MSP) is an outsourced company contracted to remotely manage or deliver IT services such as networks, application infrastructure, or security management to a client company or organization. By assuming full responsibility for those services, an MSP determines proactively what technologies and services are needed to fulfill the client's operational and security needs including periodic security compliance certifications.

Besides offering cyber solutions to detect vulnerabilities and threats, an MSP also provides the resources to stop threats before they become detrimental to the organization. An MSP also provides proactive cloud hosting, virtualization, and backups.

Computer Concepts will provide a full MSP or tailored MSP services to assist with your Apple and Cyber Security needs.

Computer Concepts Managed Services Program will include the following four apps:
Addigy, SECURITY COMPLIANCE, BackBlaze, and Watchman Monitoring



Businesses are becoming more dependent on technology requirements that ensure their critical automation network is current and fully functional.

For businesses utilizing an Apple-based network, managing iOS and macOS devices can be a daunting task.

Apple continues to make periodic updates to each of its Operating Systems. Addigy can remotely schedule and deploy these system updates to your macOS, iOS, iPadOS, and tvOS devices keeping them up-to-date and fully functional.

Addigy remotely monitors your Apple products for security problems, device performance issues, and anything that might reduce end users' productivity.

As the use of Apple Devices becomes more common in homes and workplaces the risk of cyber threats continues to rise. Addigy can keep your data and devices safe.

As an Addigy partner, Computer Concepts can remotely manage security services for your network to help improve your digital operations.

SECURITY COMPLIANCE



THE FTC SAFEGUARDS RULE IS DESIGNED TO ENSURE THAT COVERED ENTITIES MAINTAIN SAFEGUARDS TO PROTECT THE SECURITY OF SENSITIVE CUSTOMER INFORMATION.

Any company that receives, maintains, processes, or has access to a client's customer information is required to have "appropriate safeguards" in place to protect them. Covered entities are directed to ask service providers about their information security program, annual risk assessments, and associated data security safeguards in place.

Documenting these answers and whether these safeguards are subjected to testing and continuous systems monitoring is required.

All companies must be compliant by 2025!

This Service can be provided by Computer Concepts



Backblaze

World's Easiest Cloud Backup

Backup Your MAC or PC

Get Peace of Mind when your files are backed up securely to the Cloud

Unlimited Storage/Computer Subscription

Provides Access Anywhere! Access Files anywhere through the Web, IOS, or Android. Wherever you are, your Files will always be with you.



WATCHMAN
M O N I T O R I N G

Peace of Mind is what every computer owner wishes for. Watchman monitors the overall health of your computer including the system, its hard drive, backups, malware, and other components.

Watchman does not allow access to your personal data.

Computer Concepts will be offering the WATCHMAN service in our Managed Services Program.

COMPUTER CONCEPTS WEBSITE HAS BEEN UPDATED WITH NEW FEATURES! SEE THEM ALL ONLINE AT "MYCOMPUTERCONCEPTS.COM"



Hampton Road's Only Locally-Owned Authorized Apple Sales & Service Stores

NO APPOINTMENT NECESSARY!



The Virginia Peninsula's Trusted Apple, PC and Gaming Computer Repair & Sales Store

SALES SERVICES APPLE CATALOG ABOUT US MEDIA LOCATIONS

Our website has the new "Apple Catalog" that features the new Apple Products shown below. Simply scroll down our Website to the current Apple Products Catalog section. Then "Click" on the product you are interested in. Your information page will open automatically for you to view.

2024 COMPUTER CONCEPTS APPLE PRODUCTS CATALOG



MacBook Air M2



MacBook Pro 13-inch M2



MacBook Air M1



MacBook Pro 14 & 16-in M1



Mac mini M1



Mac Studio



iMac 24-inch M1



Mac Pro

ACIMA Leasing Services

COMPUTER CONCEPTS has teamed with ACIMA Leasing Services to allow Time payments on your purchases. You may Text ACIMA directly.



WILLIAMSBURG



YORKTOWN

GIVE YOUR FAMILY & FRIENDS COMPUTER CONCEPTS GIFT CARDS!

EVERYBODY LOVES TO RECEIVE A GIFT CARD!



Computer Concepts Gift Cards are available in each of our stores. Our cards are the perfect choice for Anniversaries, Birthdays, Holidays, Graduations, and other occasions when you're just not sure what to give. Available in any dollar amount you might need.

GAMERS



All Gamers want the best experience they can get out of their systems by always improving them by swapping components and adding new accessories. Don't hesitate to ask us how to build up your Gaming skills and make your Gaming Experience even better.

RECYCLE YOUR OUTDATED "IT" HARDWARE

Help Save The Environment For Free

Anytime is the right time to clean, service, or replace your current computer hardware.

Wondering what to do with your old IT, "Information Technology," equipment? Many IT products have Hazardous Waste that must be processed by a registered Hazardous Waste professional to make discarded items safe!

Computer Concepts accepts broken and too-old computer products dropped off at our stores for free. Our Recycler company picks up those broken products and renders the hazardous materials safe for the environment.

Computer Concepts does not charge for damaged, and inoperable equipment dropped off at our stores for recycling.

TIME WITH A TECH



Computer Concepts has implemented a "Time With A Tech" service in each of its stores. This service will allow you to meet with one of our technicians to have your computer questions answered and technical issues solved in a One-On-One session. One of our classrooms is shown.

Time With A Tech is available in 15-minute Increments. Each increment or portion thereof costs \$25; however, the minimum charge for one of these sessions is \$50. Valued Customer Cardholders may use the \$25 credit as authorized by their card.

GET A 10% DISCOUNT ON SERVICE



Computer Concepts gives a 10% discount on computer services to Seniors, Military Members, First Responders, and Teachers to honor their service to our country.

We also offer a 10% discount on computer services for all our current students.

DON'T FORGET TO ASK FOR YOUR DISCOUNT!

COMPUTER CONCEPTS IS AUTHORIZED TO SELL AND REPAIR APPLE COMPUTERS AND OTHER APPLE PRODUCTS

Since 2008, Computer Concepts has continued to establish itself as a quicker and more personalized alternative to the Apple Store. We are the Only Apple Authorized Reseller and Service Provider in Hampton Roads. Computer Concepts provides the industry's highest quality parts, customer experience, sales, and repair. We offer service on your Apple devices, covered under Apple Care. Our techs also repair Out-of-Warranty Apple computers and tech gear.

A VERY IMPORTANT NOTICE!

There are stores in our area that advertise they repair Apple products. However, they might not be using Authorized Apple Repair Parts and Procedures. Using Non-Apple repair parts can cause problems in Apple computers and could even void your computer's warranty. Please contact Apple.Inc if you think someone is using non-Apple repair parts to repair an Apple device of yours or someone you know.

Computer Concepts technicians also repair Windows PC Computers and Chromebooks

WILLIAMSBURG

4324 New Town Ave, Ste A

757-564 3996

YORKTOWN

4328 George Wash Mem Hwy

757-873 1580