

SEPTEMBER 2023 UPDATE

Your Locally Owned Apple Authorized Service Centers

Apple: Service & Sales - Windows: Service & Sales

Williamsburg - Yorktown

Computer Concepts' mission is to provide insight, efficiency, and expertise to help you meet your evolving technology needs. Contact the Computer Concepts Apple team at either our Williamsburg or Yorktown stores for additional help with all your Apple Needs.

COMPUTER CONCEPTS IS AUTHORIZED TO SELL AND REPAIR APPLE PRODUCTS

Since 2008, Computer Concepts has established itself as the speedier and more personalized alternative to the Apple Store.

We continue to be your Apple Authorized Reseller/Service Provider in Hampton Roads, and with that comes the industry's highest quality parts, customer experience, sales, and repair. We offer service on your Apple device, covered under Apple Care.

Our techs also work on out-of-warranty repairs.

Did you know that our two store locations and the Virginia Beach Apple store are the only Authorized Apple Service Providers in the entire 757 Tidewater Area?

There are other stores that "fix" Apple products, but they won't be using authorized Apple replacement parts.

IN OUR SEPTEMBER NEWSLETTER

- * **VOTED BEST COMPUTER SERVICE IN 2022 and 2023**
- * **WATCH OUT FOR SCAMMERS**
- * **Computer Concepts Accepts APPLE CARE Warranty Repairs**
- * **Any time is a good time to Clean your Computer**
- * **New APPLE M2 Offerings**
- * **Check Out Our Updated Website, The Latest Apple Catalog is Available**
- * **ACIMA Leasing Service**
- * **BACKBLAZE Backup**
- * **ADDIGY Remote Apple Management Service**
- * **Computer Concepts Gift Cards - Everyone loves to receive a gift card!**
- * **Computer Concepts Presents Monthly Tech Advice**
- * **Gaming and Gaming Hardware**
- * **Valued Customer Card Is being Updated with new features**
- * **Recycle your old & broken IT ITEMS at our stores. Help save the Earth!**
- * **Time With a Tech - Back To School Support**
- * **Discounts on Services**
- * **Apple & Windows One-On-One Training, the Best Way to Learn, Try It!**
- * **Questions? Check our Website or contact a Tech in one of our stores**

COMPUTER CONCEPTS VOTED BEST COMPUTER SERVICE IN 2023



Computer Concepts Williamsburg
competed in Virginia Gazette's
Campaign

CC Williamsburg Has Won Every
Year Since 2009



Computer Concepts, Yorktown,
competed in the Daily Press
Campaign

CC Yorktown Has Won Every Year
Since 2015

Computer Concepts
an Apple Authorized Service Provider.



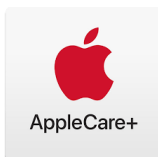
Our Apple-trained technicians use genuine Apple parts, so you can trust us with all your Apple devices. Get your Apple product back working the way it should. Our Apple-trained technicians use Apple-approved diagnostics and tools on every repair. This means that all of our repairs are Apple certified and backed by Apple.



Authorized Service Provider

**COMPUTER CONCEPTS CONTINUES TO BE
AVAILABLE TO SUPPORT YOUR APPLE
PURCHASE AND SERVICE NEEDS!**

APPLE Stores have reduced many of the services they have typically provided. However, Computer Concepts, as an APPLE Authorized Reseller and APPLE Authorized Service Provider, continues to support your APPLE Product purchases and repair requirements.



**Computer Concepts Locations
Accept Apple Care Warranty Repairs!**

**Computer Concepts Technicians Also Repair
Windows PC Computers and Chromebooks.**

**SPRING CLEANING IS ALSO FOR YOUR
COMPUTER EQUIPMENT
(Special Extended Through September 2023)**



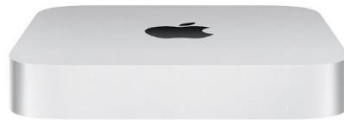
**Dust and Dirt Can Have a Major Impact on the
Operation of Your Computer**

SPRING is the time to think about cleaning your laptop computer, keyboard, and other devices of dirt and dust. Don't forget to consider upgrading desktop components and cleaning the filters, fans, and heat sinks periodically.

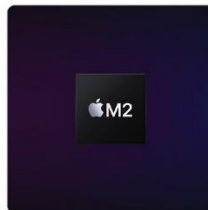
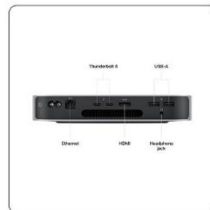
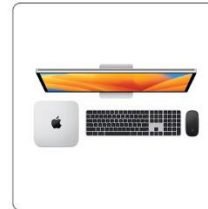
At Computer Concepts, you can purchase cans of *Blow Out* to blow away the dust and dirt in computers and other devices

APPLE'S NEW M2 POWERED MAC MINI

Apple Mac mini



Starting from \$599



APPLE RELEASES NEW MACBOOK PRO WITH M2

Apple MacBook Pro



14-inch starting from \$1999



14 INCH MACBOOK PRO WITH M2

Apple MacBook Pro

Pro power to go.



The 14-inch MacBook Pro with M2 Pro and M2 Max takes power and speed to the next level, whether it's on battery or plugged in. With a stunning Liquid Retina XDR display, all the ports you need, and all-day battery life¹—this pro laptop goes anywhere you need.

From \$1999



Configuration options are available. 1 Battery life for Apple TV app movie playback. Battery life varies by use and configuration. See apple.com/batteries for more information. 2 The display on the 14-inch MacBook Pro has rounded corners at the top. When measured as a standard rectangular shape, the screen is 15.2 inches diagonally (actual viewable area is less). 3 Compared with previous generation. 4 Speeds are based on theoretical throughput and may vary. M1 Pro not available in China mainland. Requires macOS 12.2 or later in Japan.

16 INCH MACBOOK PRO WITH M2

Apple MacBook Pro

Unparalleled pro performance.



The 16-inch MacBook Pro with M2 Pro and M2 Max takes power and speed to the next level, whether it's on battery or plugged in. With a stunning Liquid Retina XDR display, all the ports you need, and all-day battery life¹—this pro laptop goes anywhere you need.

From \$2499



Configuration options are available. 1 Battery life varies by use and configuration. See apple.com/batteries for more information. 2 The display on the 16-inch MacBook Pro has rounded corners at the top. When measured as a standard rectangular shape, the screen is 16.2 inches diagonally (actual viewable area is less). 3 Compared with previous generation. 4 Speeds are based on theoretical throughput and may vary. M1 Pro not available in China mainland. Requires macOS 12.2 or later in Japan.

2023 Apple Product Catalog



MacBook Air M2



MacBook Pro 13-inch M2



MacBook Air M1



MacBook Pro 14 & 16-in M1



Mac mini M1



Mac Studio



iMac 24-inch M1



Mac Pro

ACIMA Leasing Services

COMPUTER CONCEPTS has teamed with ACIMA Leasing Services to allow Time payments on your purchases.

Text ACIMA directly



WILLIAMSBURG



YORKTOWN



Backblaze

World's Easiest Cloud Backup

Backup Your MAC or PC

Get Piece of mind **when** your files are backed up securely
in the cloud with The World's Easiest Cloud Backup
Backblaze Unlimited Backup - Unlimited Files and Sizes

**Blazing Fast, Backblaze will Automatically Backup All
Your Files including Documents, Photos, Movies, and
More. It's That Easy.**

**Access Files Anywhere through the Web or on IOS or
Android. No matter where you are, your Files will always
be with you.**



As businesses become more dependent on technology. The requirement for ensuring that your automation network is current and fully functional becomes more critical.

For businesses utilizing an Apple-based network, Managing iOS and macOS devices can be a daunting task, but with the right tools and strategies, you can streamline the process to save time and energy. That's where Addigy comes in.

As Apple continues to make periodic updates to each of its Operating Systems. These updates provide new innovations, capabilities and security patches. Addigy can remotely schedule and deploy these systems updates to your macOS, iOS, iPadOS and tvOS keeping your devices up to date and fully functional.

Addigy can also manage software deployment whether it's popular apps, custom packages, Apps and books.

Addigy can remotely monitor your Apple products for security problems, device performance issues, and anything that might reduce end users' productivity.

As the use of Apple Devices become more common in home and workplaces, the risk of cyber threats continues to rise. Addigy can keep your data and devices safe.

As an Addigy partner, Computer Concepts can remotely manage these services for your network to help improve your digital operations.

Computer Concepts is proud to announce that we offer ADDIGY Apple Service Management. For more information please contact one of our store representatives

GIVE COMPUTER CONCEPTS GIFT CARDS!

EVERYBODY LOVES TO RECEIVE A GIFT CARD!



Computer Concepts Gift Cards are available in each of our stores and redeemable at all of our store locations. Our cards are the perfect choice for Holidays, Anniversaries, Birthdays, and any other occasion when you're just not sure what to give. Gift cards are available in any dollar amount you might need.

Everyone Loves to Receive a Gift Card!



COMPUTER CONCEPTS COMPUTER TECH ADVICE

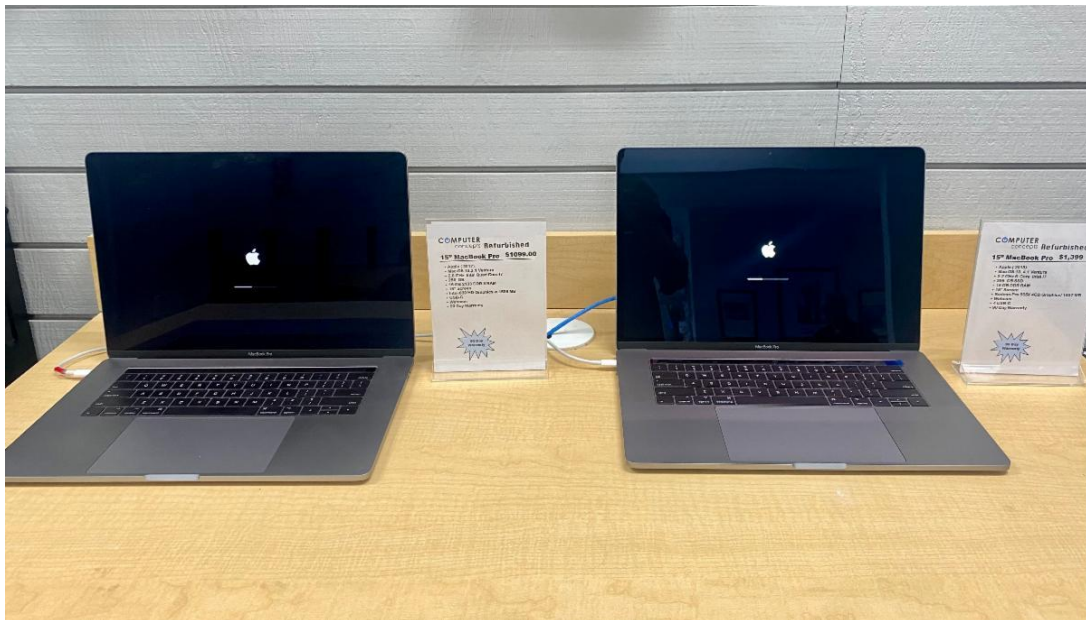
September 2023

Last Minute Back to School Needs



Students have returned to school! Make sure your student has the latest computer updates to be ready for their class curriculums. Computer Concepts is prepared to help you meet those requirements. Our stores have new and refurbished computers, hard drives, software, and many types of connectors.

Does your student have a cloud-based backup capability that ensures he or she has easy access to their stored data files in case they lose some or all of their class files? We recommend the Backblaze Cloud Backup.



GAMING AND GAMERS



All Gamers want is the capability towards the best experience they can wring out of their systems. They are always searching for new ways to improve their systems by swapping components and adding new accessories to improve their gaming experience and their

competitive edge. Don't hesitate to ask us how to build your Gaming skills and make your Gaming Experience even better.

VALUED CUSTOMER CARD Is BEING UPDATED



Computer Concepts is currently reviewing and updating its Valued Customer Card Program. The new Valued Customer Card will be introduced as soon as it is ready. Computer Concepts Valued Customer Card provides incredible savings to our

customer's most important computer services.

RECYCLE YOUR OUTDATED "IT" HARDWARE FOR FREE Help Save the Environment!

Now is the time to clean, service, or replace your current computer hardware to support the new school year. Wondering what to do with your old IT, "Information Technology," equipment? Many IT items contain Hazardous Waste that must be processed by a registered Hazardous Waste professional.

Computer Concepts accepts broken computer products dropped off at our stores. Our Recycler picks up those broken products and then

renders those hazardous materials safe for the environment. Computer Concepts does not charge for damaged, and inoperable equipment dropped off at our stores for recycling.

TIME WITH A TECH



Computer Concepts has implemented a "Time With A Tech" service in each of its stores. This service will allow you to meet with one of our technicians to have your computer questions answered and technical problems solved. This will be a One-On-One session.

One of our individual classrooms is shown.

Time With A Tech is available in 15-minute Increments. Each increment or portion thereof costs \$25; however, the minimum charge for one of these sessions is \$50. Valued Customer Cardholders may use a \$25 credit as authorized by their card.

GET A 10% DISCOUNT ON SERVICE



Computer Concepts gives a 10% discount on computer services to our Military Members, First Responders, Seniors, and Teachers to honor their service to our country. We also offer a 10% discount on computer services for all our current students. **DON'T FORGET TO ASK FOR YOUR DISCOUNT!**

ONE-ON-ONE TRAINING IS BEST



Apple and Windows One-On-One, Instructor Lead Training Sessions

Learn about your computer and its software. Dick Smith, your One-On-One Training Instructor, has over thirteen years as Computer Concept's Apple and Windows Customer Training Instructor.

Contact Mr. Smith directly to schedule your session or just talk about your training goals. Mr. Smith's phone number is 757 870-8703.

dsmith@mycomputerconcepts.com

**Apple Training is available for iPhone, iPad, iPad Pro, iPad Air, MacBook Pro, MacBook Air, and iMac Computers.
Windows 10 & 11 Training is also available.**

One-On-One Training Sessions are standard at Computer Concepts and truly the best way to learn. Conversations between the student and the instructor prior to their training session allow the instructor to provide a more personalized One-On-One training session. Training Handouts for sessions are provided for many Apple and Windows training sessions. Windows 10 and Windows 11 sessions are very popular training topics.

A Valued Customer Cardholder may use the \$25 credit as authorized by their card for One-On-One Training or Time With a Tech.

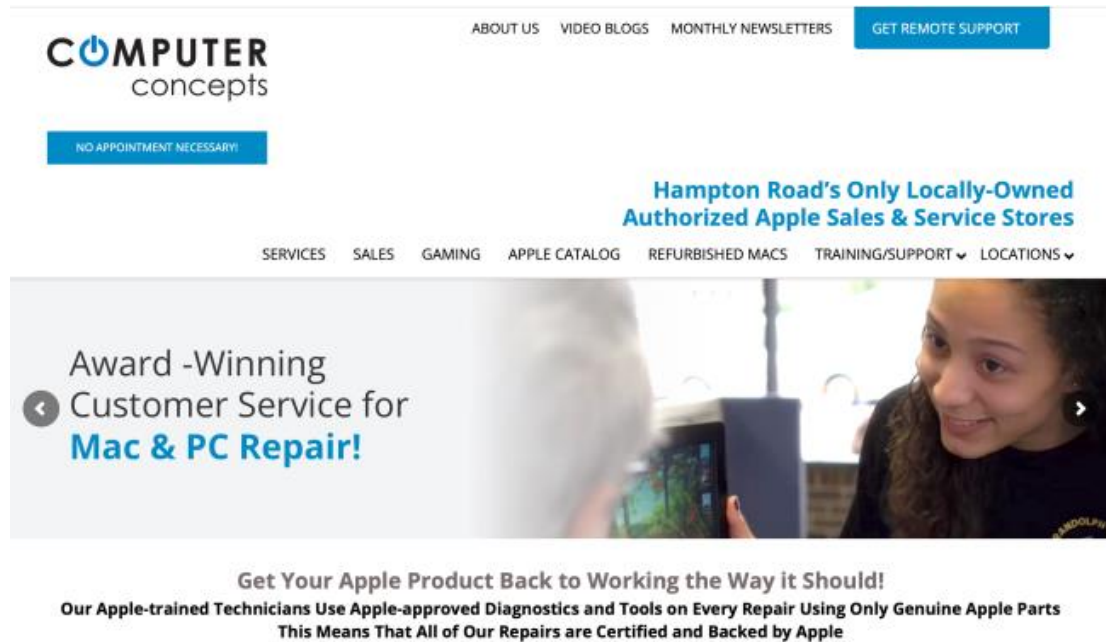
All training sessions are One-On-One which allows for one Instructor and one student per session. The Cost of a 90-minute training session is \$59.00. Onsite Training sessions in-home or in your business are \$125 for a 90-minute session.

Contact Mr. Smith directly to schedule your session or just talk about your training goals. Mr. Smith's phone number is 757 870-8703.

His email is: dsmith@mycomputerconcepts.com

COMPUTER CONCEPTS' WEBSITE

Go to [MYCOMPUTERCONCEPTS.COM](https://www.mycomputerconcepts.com)



Computer Concepts is continually updating our website.
Please take the time to check out our site and let us know what you think.

[Computer Concepts' Web Site](https://www.mycomputerconcepts.com)

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