COMPUTER
concepts

IN THIS MONTH'S NEWSLETTER

IN THIS UPDATE

* **Virginia Media's 2022 "Best of Computer Service" Competition**
* **WE WILL BE CLOSED ON LABOR DAY, SEPTEMBER 5, 2022**
* **WATCH OUT FOR SCAMMERS**
* **Computer Concepts Accepts APPLE CARE Warranty Repairs**
* **Our Hampton Roads Show August 23, Back To School**
* **Check Out Our Updated Website, New Capabilities.**
* **RECYCLE your old/broken IT items at our stores. Help save our Earth!**
* **ACIMA Leasing Service**
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* **Gaming and Gaming Hardware**
* **Valued Customer Card Is being Updated**
* **Time With a Tech - Quick instore solutions to your tech problems**
* **Discounts on Services**
* **Apple & Windows One-On-One Training is the Best Way to Learn, Try It!**
* **Questions? Check our Website or contact any of our stores**

VOTED BEST COMPUTER SERVICE IN 2022

THANK YOU TO ALL WHO VOTED FOR US

RESULTS WERE ANNOUNCED AUG 21, 2022

CHESAPEAKE

2022 BEST OF gold winner

Computer Concepts

Computer Service

WILLIAMSBURG

2022 BEST OF gold winner

Computer Concepts

Computer Service

YORKTOWN/ POQUOSON

2022 BEST OF gold winner

Computer Concepts

Computer Service

Computer Concepts Chesapeake competed in Virginia Pilot's Campaign.

CC Chesapeake Has Won Every Year Since 2019

Computer Concepts Williamsburg competed in Virginia Gazette's Campaign.

CC Williamsburg Has Won Every Year Since 2009

Computer Concepts, Yorktown, competed in the Daily Press Campaign.

CC Yorktown Has Won Every Year Since 2015

HAPPY LABOR DAY!

**REMEMBER
LABOR DAY, 5 SEPTEMBER 2022
(COMPUTER CONCEPTS WILL BE CLOSED)**

BE AWARE OF ON-LINE AND PHONE SCAMS

The increased embrace of computers for remote work, retail purchases, and social connections has created a vast new population to target for online fraud. Such scams jumped 25 percent in 2021, according to the TransUnion credit bureau.

These factors just highlight a larger, grim picture. A recent AARP survey found that Nine of Ten Americans (229 million people) encountered a fraud attempt in the past year and that One in Six (33 million people) lost money as a result. A separate poll found that almost 60 million Americans lost money to phone scams last year. AARP is a very good source of ways to prevent being scammed.

Call Computer Concepts if you think your computer has been scammed.

COMPUTER CONCEPTS IS AN APPLE AUTHORIZED SERVICE PROVIDER

Computer Concepts

an Apple Authorized Service Provider.

Our Apple-trained technicians use genuine Apple parts, so you can trust us with all your Apple devices. Get your Apple product back working the way it should. Our Apple-trained technicians use Apple-approved diagnostics and tools on every repair. This means that all of our repairs are Apple certified and backed by Apple.

 Authorized Service Provider

COMPUTER CONCEPTS CONTINUES TO BE AVAILABLE TO SUPPORT YOUR APPLE PURCHASE AND SERVICE NEEDS

APPLE Stores have reduced many of the services they have typically provided. However, Computer Concepts, as an APPLE Authorized Reseller and APPLE Authorized Service Provider, continues to support your APPLE Product purchases and repair requirements.

AppleCare+

All Computer Concepts locations continue to accept Apple Care repairs.

WAVY COMPUTER SERVICE EXPERTS
On Your Side!

Computer Concepts has been WAVY TV's Computer Service Expert On Your Side since 2018. Watch for our commercials that normally appear during WAVY News hours. Computer Concepts Representatives appear monthly on WAVY's Hampton Roads Show and provide timely Apple and Microsoft information. All our WAVY commercials and Hampton Roads Show appearances are being added to our YouTube Page.
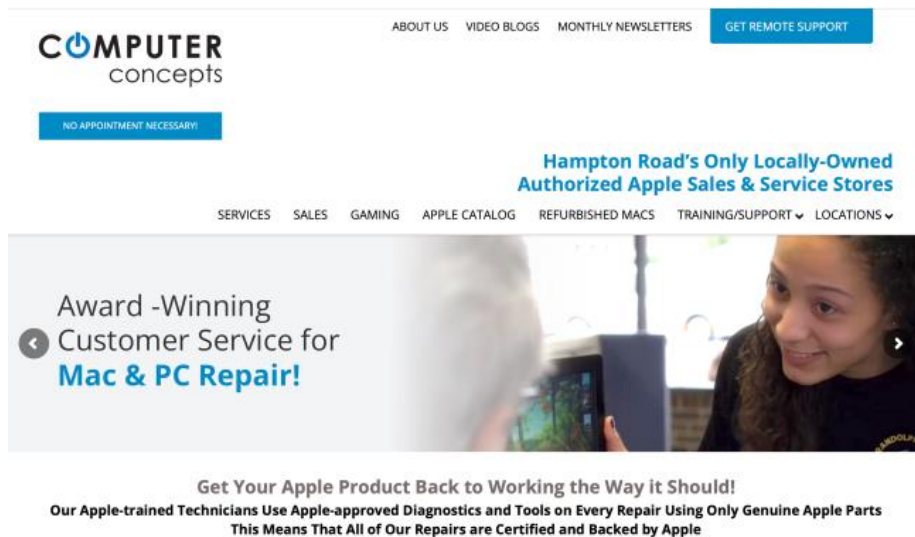
HAMPTON ROADS SHOW, AUGUST, 2022

Computer Concepts returned to WAVY's HR Show on August 23rd with information on preparing your students for returning to school.

Our Expert Technician will return to the Hampton Road Show on September 20, 2022 to provide information.

CHECK OUT COMPUTER CONCEPTS UPDATED WEBSITE
MYCOMPUTERCONCEPTS.COM

Above is a picture of our updated WEBSITE main page. You will notice that we have added "Video Blogs" and "Monthly Newsletter" Buttons. The "Video Blog" will take you to the repository of our HR Show Visits. The "Monthly Newsletters" is a repository of our monthly Newsletters. Please note the New "Apple Catalog" selection in the center of the page. This will take you to our catalog of the Apple Products we offer. You will see the page below. Simply select the type of item you want additional info on and the desired information page will open.

RECYCLE YOUR OUTDATED "IT" HARDWARE

Now is the time to clean, service, or replace your current computer hardware to support the new school year. Wondering what to do with your old IT, "Information Technology," equipment. Many IT items contain Hazardous Waste that must be processed by a registered Hazardous Waste professional. Computer Concepts accepts broken computer products dropped off at our stores. Later, our Recycler picks up those broken products and then renders the hazardous materials safe for the environment. Computer Concepts does not charge for damaged, and inoperable equipment dropped off at our stores for recycling.

ACIMA
Leasing Services

COMPUTER CONCEPTS has teamed with ACIMA Leasing Services to allow Time payments on your purchases. Text ACIMA directly.

CHESAPEAKE   **WILLIAMSBURG**   **YORKTOWN**

COMPUTER CONCEPTS GIFT CARDS

Computer Concepts Gift Cards are available in each of our stores and redeemable at all of our store locations. Our cards are the perfect choice for Holidays, Anniversaries, Birthdays, and any other occasion when you're just not sure what to give. Gift cards are available in any dollar amount you might need. *Everyone Loves to Receive a Gift Card!*

GAMING AND GAMERS

All Gamers want the best experience they can wring out of their systems. They are always searching for new ways to improve their systems by swapping components and adding new accessories to improve their gaming experience and their competitive edge. Don't hesitate to talk to us about ways to make your Gaming experience even better.

VALUED CUSTOMER CARD
Is BEING UPDATED

COMPUTER
concepts
Valued Customer Card

$99

Good for
- $25 Credit Towards (Training/TechTime)
- Free Prioritization on Service ($49 Value)
- Free Watchman Monitoring ($199 Value)

Good at any Computer Concepts location for one year from date of purchase

Computer Concepts is currently reviewing and updating its Valued Customer Card Program. A New Card will be introduced in the near future. Computer Concepts endeavors to always anticipate our customer's needs.

TIME WITH A TECH

Computer Concepts has implemented a "Time With A Tech" service in each of its stores. This service will allow you to meet with one of our technicians to have your computer questions answered and technical problems solved. This will be a One-On-One session.

Time With A Tech is available in 15-minute Increments. Each increment or portion thereof costs $25; however, the minimum charge for one of these sessions is $50. Valued Customer Cardholders may use a $25 credit as authorized by their card.

A 10% DISCOUNT ON SERVICE

A 10% discount on computer services is offered by Computer Concepts to our Military Members, First Responders, Seniors, and Teachers to honor their service to our country. We also offer a 10% discount on computer services for all our current students. Don't forget to ask for your discount.

ONE-ON-ONE TRAINING IS BEST

Apple and Windows
One-On-One, Instructor Lead Training Sessions

Learn about your computer and its software. Dick Smith, your One-On-One Training Instructor, has over twelve years as Computer Concept's Apple and Windows Customer Training Instructor.

Online ZOOM training is an option.

Apple Training for iPhone, iPad, iPad Pro, iPad Air, MacBook Pro, MacBook Air, and iMac Computers. Windows 10 & 11 Training available.
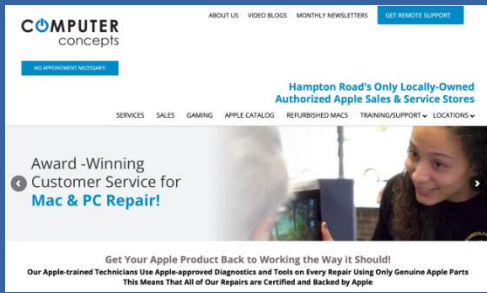
For A Better Training Experience, One-On-One Training Sessions are the standard at Computer Concepts. Conversations between the student and the instructor prior to their training session allow the instructor to personalize One-On-One training sessions. Training Handouts for sessions are provided at the beginning of most Apple and Windows training. Windows 10 and 11 Sessions apps continue to be popular training topics.

A Valued Customer Cardholder may use the $25 credit as authorized by their card for One-On-One Training or Time With a Tech.

Masks are welcome. All training sessions are One-On-One which allows for only one Instructor and one student per session. The Cost of a 90-minute training session is $59.00. Onsite Training sessions in-home or in a business are $125 for a 90-minute session.

Dick Smith, Computer Concepts Training Director, offers In-Person One-On-One Training Sessions. Contact Mr. Smith directly to schedule your session or just talk about your training goals. Mr. Smith's phone number is 757 870-8703. E-Mail: dsmith@mycomputerconcepts.com

COMPUTER CONCEPTS' WEBSITE

Computer Concepts is continually updating our website.
Please take the time to check out our site and let us know what you think.

Computer Concepts' Web Site

COMPUTER CONCEPTS LLC

CHESAPEAKE	WILLIAMSBURG	YORKTOWN
1437 Sam's Dr. Ste A103	4324 New Town Ave, Ste A	4328 George Wash Mem Hwy
757-410 4008	757-564 3996	757-873 1580

https://www.mycomputerconcepts.com